

Shareholder Information

AGM Details

Date	Friday, 29th July, 2011
Venue	Science City Main Auditorium JBS Haldane Avenue Kolkata 700 046
Time	10.30 a.m.
Book Closure Dates	Tuesday, 14th June, 2011 to Tuesday, 21st June, 2011 (both days inclusive)
Dividend Payment Date	Monday, 1st August, 2011

Registrar & Share Transfer Agents

The in-house Investor Service Centre of the Company (ISC), accredited with ISO 9001 : 2008 certification for investor servicing, provides share registration and other related services. The Company is registered with SEBI as Category II Share Transfer Agent.

Share and Debenture Transfer Committee

The Share and Debenture Transfer Committee of the Company generally approves share transfers on a weekly basis. The processing activities with respect to requests received for share transfers are generally completed within three working days from the date of receipt of request. There were no share transfers pending as on 31st March, 2011. The Committee met forty-six times during the financial year.

The Committee comprises the following:

K.N. Grant, Executive Director - Chairman

B.B. Chatterjee, Executive Vice President & Company Secretary - Member

K.S. Suresh, General Counsel - Member

A. Bose, Deputy Secretary and Head of ISC, is the Secretary to the Committee and is also the Compliance Officer under the Securities and Exchange Board of India (Registrars to an Issue and Share Transfer Agents) Regulations, 1993.

Shareholder / Investor Complaints

The Company attends to Shareholder / Investor complaints, queries and other correspondence generally within a period of five working days except where constrained by disputes or legal impediments. There are some pending cases relating to disputes over title to shares in which the Company has been made a party. These cases however are not material in nature.

In terms of the Complaint Identification Policy approved by the Investor Services Committee of the Board, the Company did not receive any complaint during the financial year ended 31st March, 2011. National Stock Exchange, Bombay Stock Exchange and Calcutta Stock Exchange have provided confirmations that there were no investor complaints against the Company at the end of each quarter, as also on 31st March, 2011.

The e-mail ID earmarked for investor complaints : isc@itc.in

Dematerialisation of Shares and Liquidity

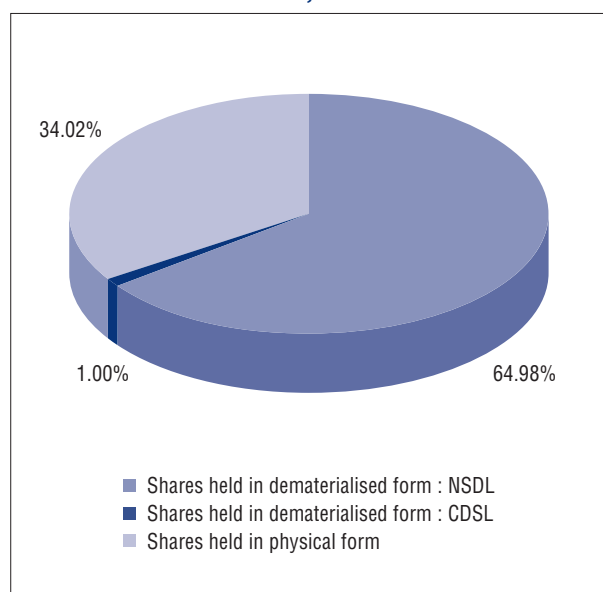
The shares of the Company are available for trading in the dematerialised form under both the Depository Systems in India – NSDL and CDSL. The International Securities Identification Number (ISIN) allotted to the Company's shares under the Depository System is INE154A01025. The annual custody fee for the financial year 2011-12 has been paid to NSDL and CDSL, the Depositories.

During the year, 1,35,69,574 shares of the Company, covered in 3,860 requests and constituting 0.18% of the issued and subscribed Share Capital of the Company, were dematerialised. As on 31st March, 2011, 5,10,55,87,401 shares of the Company constituting 65.98% of the issued and subscribed share Capital stand dematerialised. The processing activities with respect to requests received for dematerialisation are generally completed within one working day.

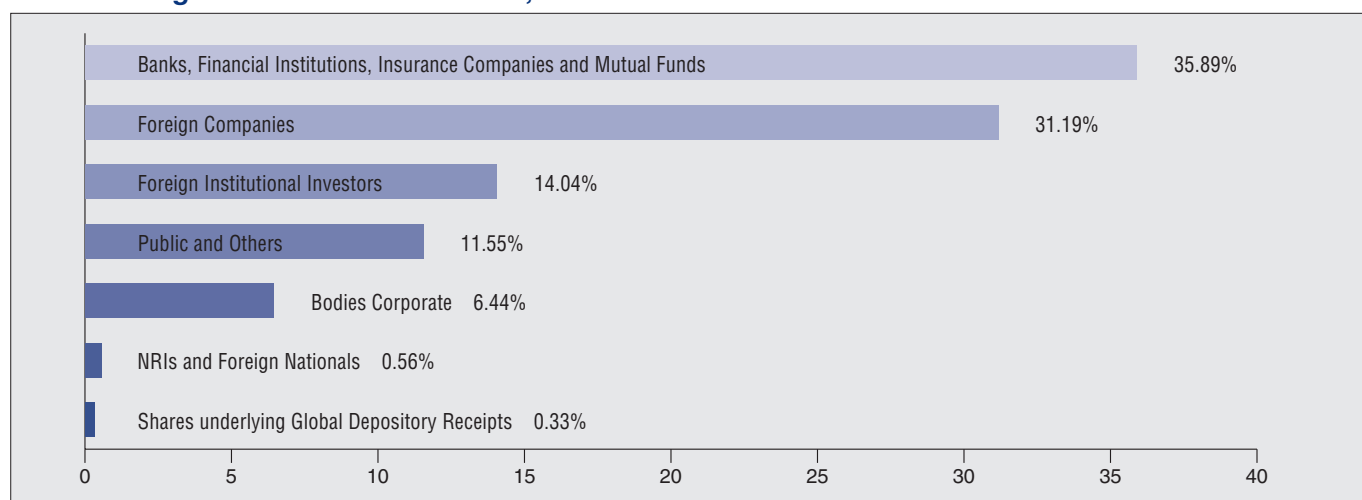
The Company's shares are among the most liquid and actively traded shares on the Indian Stock Exchanges and consistently rank among the top frequently traded shares, both in terms of number of shares traded as well as in terms of value. The Company's market capitalisation stood at ₹ 1,40,912 crores (US\$ 31.6 billion) on 31st March, 2011.

Distribution of Shareholding as on 31st March, 2011

No. of Shares Slab	No. of Shareholders				No. of Shares					
	Physical	Demat	Total	%	Physical	%	Demat	%	Total	%
1 – 5000	33,485	3,38,881	3,72,366	90.42	3,87,09,388	0.50	15,70,69,122	2.03	19,57,78,510	2.53
5001 – 10000	5,918	13,402	19,320	4.69	4,12,21,988	0.53	9,54,94,518	1.24	13,67,16,506	1.77
10001 – 20000	2,624	7,788	10,412	2.53	3,83,88,905	0.50	11,31,70,176	1.46	15,15,59,081	1.96
20001 – 30000	729	2,800	3,529	0.86	1,76,07,408	0.23	6,90,25,527	0.89	8,66,32,935	1.12
30001 – 40000	345	1,355	1,700	0.41	1,19,70,935	0.16	4,73,28,089	0.61	5,92,99,024	0.77
40001 – 50000	295	868	1,163	0.28	1,36,29,460	0.17	3,93,20,768	0.51	5,29,50,228	0.68
50001 – 100000	334	1,478	1,812	0.44	2,30,82,835	0.30	10,29,68,153	1.33	12,60,50,988	1.63
100001 and above	119	1,391	1,510	0.37	2,44,79,45,960	31.63	4,48,12,11,048	57.91	6,92,91,57,008	89.54
Total	43,849	3,67,963	4,11,812	100.00	2,63,25,56,879	34.02	5,10,55,87,401	65.98	7,73,81,44,280	100.00

Shares held in Physical and Dematerialised form as on 31st March, 2011

Categories of Shareholders as on 31st March, 2011

Category	No. of Shares held	%
(A) Institutional Shareholding		
Banks, Financial Institutions, Insurance Companies and Mutual Funds	2,77,68,68,257	35.89
Foreign Institutional Investors	1,08,66,05,534	14.04
Sub-Total (A)	3,86,34,73,791	49.93
(B) Non-Institutional Shareholding		
Foreign Companies	2,41,39,52,310	31.19
NRIs and Foreign Nationals	4,35,67,373	0.56
Bodies Corporate	49,81,35,921	6.44
Public and Others	89,34,83,461	11.55
Sub-Total (B)	3,84,91,39,065	49.74
Public Shareholding (A + B)	7,71,26,12,856	99.67
Shares underlying Global Depository Receipts	2,55,31,424	0.33
Total	7,73,81,44,280	100.00

Shareholding Pattern as on 31st March, 2011




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Inspiring Years

Shareholder Information

Top Ten Shareholders as on 31st March, 2011

Sl. No.	Name of the Shareholder	No. of Shares held	%
1	Tobacco Manufacturers (India) Limited	1,98,55,64,880	25.66
2	Life Insurance Corporation of India	1,00,01,60,528	12.92
3	Specified Undertaking of the Unit Trust of India	89,67,21,090	11.59
4	Myddleton Investment Company Limited	32,42,07,960	4.19
5	The New India Assurance Company Limited	16,68,54,545	2.16
6	General Insurance Corporation of India	14,56,90,158	1.88
7	ICICI Prudential Life Insurance Company Limited	14,12,83,403	1.83
8	The Oriental Insurance Company Limited	13,22,76,560	1.71
9	National Insurance Company Limited	13,08,22,220	1.69
10	Rothmans International Enterprises Limited	10,33,03,260	1.33

Global Depository Receipts

Pursuant to the offer of Global Depository Receipts (GDRs) made by the Company in 1993, 2,55,31,424 GDRs*, representing 2,55,31,424 underlying shares of the Company i.e. 0.33% of the issued and subscribed Share Capital, were outstanding as on 31st March, 2011.

The Company's GDRs are listed on the Luxembourg Stock Exchange (Code: 004660919) at Societe de la Bourse de Luxembourg, 11, av de la Porte-Neuve, L-2227 Luxembourg. The Listing Fee for the calendar year 2011 has been paid to the said Exchange.

* The numbers increased as compared to the last year consequent upon Bonus shares issued in 2010-11.

Listing of Shares on Stock Exchanges with Stock Code

Stock Exchange	Stock Code
National Stock Exchange of India Ltd. Exchange Plaza, Bandra-Kurla Complex, Bandra (E) Mumbai 400 051 Telephone nos. : 022-2659 8100/14 Facsimile no. : 022-2659 8120 e-mail : ignse@nse.co.in website : www.nseindia.com	ITC
Bombay Stock Exchange Ltd. Phiroze Jeejeebhoy Towers, Dalal Street Mumbai 400 001 Telephone nos. : 022-2272 1233/34 Facsimile no. : 022-2272 1919 e-mail : is@bseindia.com website : www.bseindia.com	500875
The Calcutta Stock Exchange Ltd. 7, Lyons Range Kolkata 700 001 Telephone nos. : 033-2210 4470/77 Facsimile no. : 033-2210 4500 e-mail : cseisc@cse-india.com website : www.cse-india.com	10000018

The Listing Fees for the financial year 2011-12 have been paid to the aforesaid Stock Exchanges.

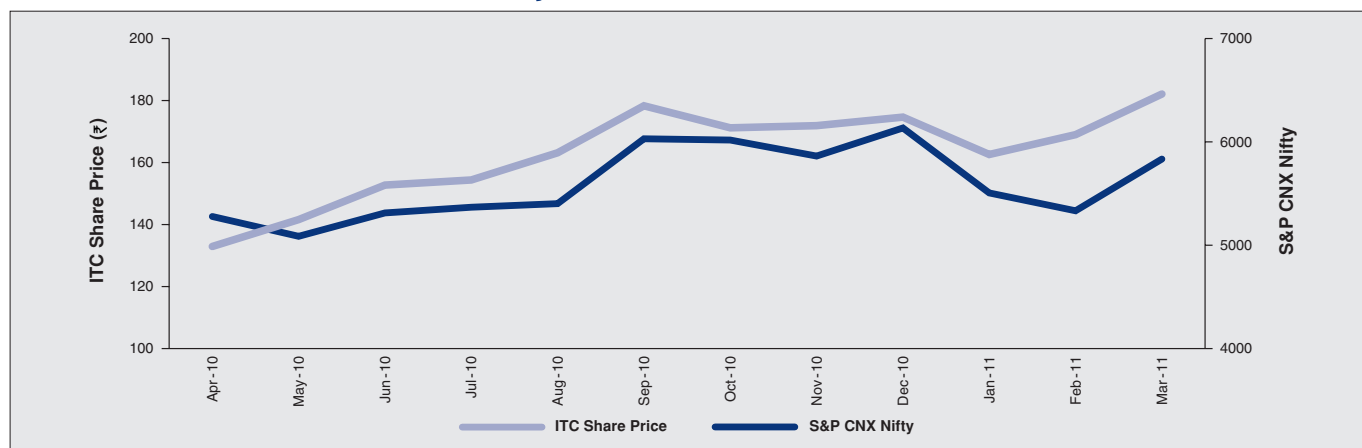
Stock Exchange	Reuters Code	Bloomberg
National Stock Exchange of India Ltd.	ITC.NS	ITC IS
Bombay Stock Exchange Ltd.	ITC.BO	ITC IB

Monthly High and Low Quotes and Volume of Shares traded on National Stock Exchange (NSE), Bombay Stock Exchange (BSE), Calcutta Stock Exchange (CSE) and GDRs on Luxembourg Stock Exchange (LSE)

Year & Month	NSE			BSE			CSE			LSE		
	High (₹)	Low (₹)	Volume in 000's (Nos.)	High (₹)	Low (₹)	Volume in 000's (Nos.)	High (₹)	Low (₹)	Volume in 000's (Nos.)	High (US\$)	Low (US\$)	Volume in 000's (Nos.)
2010 APRIL	136.90	130.05	105461	136.30	130.30	10475	132.30	132.20	28	3.05	2.73	79
MAY	143.85	122.50	168456	142.95	126.93	21543	137.05	131.75	52	3.06	2.74	86
JUNE	153.95	137.60	150984	153.90	138.05	21634	145.75	140.03	79	3.75	2.96	100
JULY	155.95	133.20	135686	155.85	144.95	14771	152.50	149.98	13	3.33	3.08	Nil
AUGUST	166.30	151.55	119387	165.95	151.50	13435	156.00	155.85	4	3.56	3.27	41
SEPTEMBER	180.85	161.40	157183	181.50	161.25	17229	Nil	Nil	Nil	3.96	3.49	121
OCTOBER	181.80	165.00	167244	184.70	165.50	16630	Nil	Nil	Nil	4.03	3.76	27
NOVEMBER	179.40	164.00	139354	178.90	163.70	9512	Nil	Nil	Nil	4.03	3.66	5
DECEMBER	176.35	164.15	131798	176.25	164.40	10647	Nil	Nil	Nil	3.90	3.67	6
2011 JANUARY	181.00	160.95	150586	181.00	161.40	14649	Nil	Nil	Nil	3.96	3.51	54
FEBRUARY	170.00	149.00	166706	170.00	150.00	17674	Nil	Nil	Nil	3.73	3.35	27
MARCH	184.00	165.60	171137	183.00	165.50	21036	Nil	Nil	Nil	4.07	3.72	25

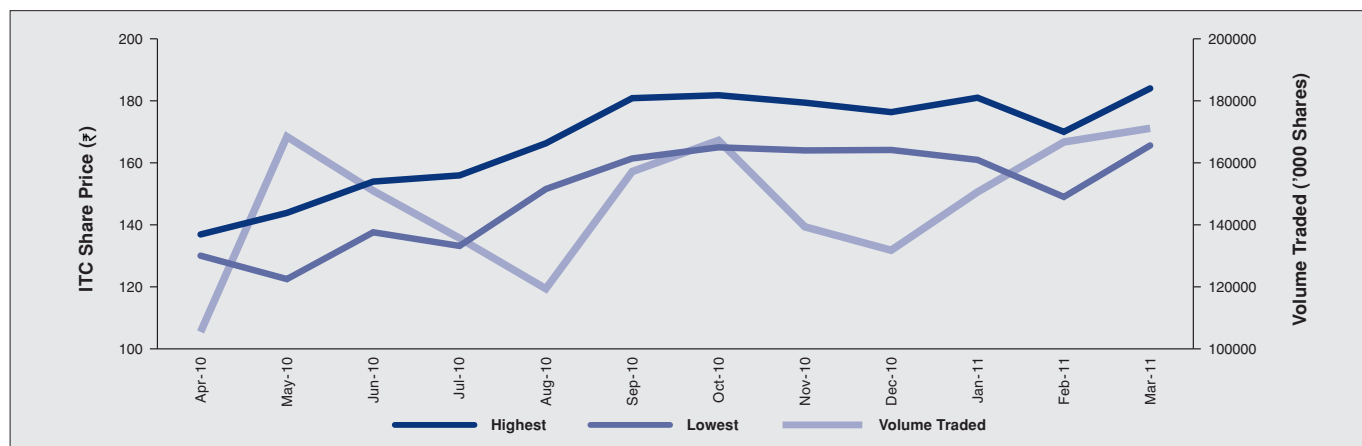
Notes: Share Price & Volume adjusted to reflect Bonus shares issued in 2010-11.

ITC Share Price vis-à-vis S&P CNX Nifty



Notes: Indicates monthly closing positions.
Share Price adjusted to reflect Bonus shares issued in 2010-11.

ITC Share Price & Volume traded on NSE



Notes: Indicates monthly high & low price and monthly volume.
Share Price & Volume adjusted to reflect Bonus shares issued in 2010-11.



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Shareholder Information

Dividend History (Last 10 Years)

As one of India's foremost private sector companies, the Company has performed consistently for a century now and has rewarded Shareholders since inception with uninterrupted dividends.

Financial Year	Dividend per Share (₹)	Total Dividend (₹ in Crores)
2010-11	4.45 *	3443.47 *
2009-10	10.00 **	3818.18 **
2008-09	3.70	1396.53
2007-08	3.50	1319.02
2006-07	3.10	1166.29
2005-06	2.65 ***	995.12 ***
2004-05	3.10 #	773.25
2003-04	2.00 #	495.36
2002-03	1.50 #	371.27
2001-02	1.35 #	334.14

* On expanded Share Capital arising out of Bonus shares issued in the ratio of 1:1; such dividend is subject to approval of Shareholders and includes special dividend of ₹ 1.65 per share.

** Includes special Centenary dividend of ₹ 5.50 per share.

*** On expanded Share Capital arising out of Bonus shares issued in the ratio of 1:2.

Adjusted to reflect Sub-Division of shares from ₹ 10/- to ₹ 1/- per share in 2005-06.

Financial Calendar

Financial Year 2011-12		
1	First Quarter Results	July 2011
2	Second Quarter and Half-Year Results	October 2011
3	Third Quarter Results	January 2012
4	Fourth Quarter and Annual Results	May 2012

Particulars of past three AGMs

AGM	Financial Year	Venue	Date	Time	Special Resolutions passed
99th	2009-10	Science City Main Auditorium JBS Haldane Avenue Kolkata 700 046	23/07/2010	10.30 a.m.	<ul style="list-style-type: none"> Appointment of Auditors. Amendment of Articles of Association to reflect increase in the Authorised Share Capital. Issue of shares under new Employee Stock Option Scheme.
98th	2008-09		24/07/2009		<ul style="list-style-type: none"> Appointment of Auditors.
97th	2007-08		30/07/2008		<ul style="list-style-type: none"> Appointment of Auditors. Payment of commission to Non-Executive Directors.

Postal Ballot

No special resolution requiring a postal ballot was proposed last year. No special resolution requiring a postal ballot is being proposed for the ensuing AGM.

Plant Locations
CIGARETTE FACTORIES
Bengaluru

1. Meenakunte Village
Jallahobli
Bengaluru
Karnataka 562 157

Kolkata

2. 93/1 Karl Marx Sarani
Kolkata
West Bengal 700 043

Munger

3. Basdeopur P.O.
District Munger
Bihar 811 202

Ranjangaon

4. Plot No. B-27, MIDC
Ranjangaon, Taluka Shirur
District Pune
Maharashtra 412 220

Saharanpur

5. Sardar Patel Marg
Saharanpur
Uttar Pradesh 247 001

HOTELS
Owned Hotels
Agra

1. ITC Mughal*
Taj Ganj
Agra 282 001

Bengaluru

2. ITC Gardenia*
1, Residency Road
Bengaluru 560 025
3. ITC Windsor*
25, Windsor Square
Golf Course Road
Bengaluru 560 052

Chennai

4. Sheraton Chola Hotel
Cathedral Road
Chennai 600 086

Jaipur

5. Sheraton Rajputana Hotel
Palace Road
Jaipur 302 006

Kolkata

6. ITC Sonar*
1, JBS Haldane Avenue
Kolkata 700 046

Mumbai

7. ITC Maratha*
Sahar
Mumbai 400 099
8. ITC Grand Central*
287, Dr. B. Ambedkar Road
Parel
Mumbai 400 012

New Delhi

9. ITC Maurya*
Sardar Patel Marg
Diplomatic Enclave
New Delhi 110 021

10. Sheraton New Delhi Hotel
District Centre, Saket
New Delhi 110 017

Licensed Hotels
Kota

11. WelcomHeritage
Umed Bhawan Palace
Palace Road
Kota 324 001

Port Blair

12. Fortune Resort Bay Island
Marine Hill
Port Blair 744 101

Vadodara

13. WelcomHotel Vadodara
R. C. Dutt Road, Alkapuri
Vadodara 390 007

Hotels Under Operating Services
Aurangabad

14. WelcomHotel Rama International
R-3, Chikalthana
Aurangabad 431 210

Chennai

15. Sheraton Park Hotel & Towers
132, T. T. K. Road
Chennai 600 018

Hyderabad

16. ITC Kakatiya*
6-3-1187, Begumpet
Hyderabad 500 016

Visakhapatnam

17. WelcomHotel Grand Bay
Beach Road
Visakhapatnam 530 002

GREEN LEAF THRESHING PLANTS
Anaparti

1. Anaparti
East Godavari District
Andhra Pradesh 533 342

Chirala

2. Chirala
Prakasam District
Andhra Pradesh 523 157

PACKAGING & PRINTING FACTORIES
Chennai

1. Tiruvottiyur
Chennai
Tamil Nadu 600 019

Haridwar

2. Plot No. 1, Sector 11
Integrated Industrial Estate
Haridwar
Uttarakhand 249 403

Munger

3. Basdeopur P.O.
District Munger
Bihar 811 202

PAPER & PAPERBOARD MILLS
Bollaram

1. Anrich Industrial Estate
Village Bollaram
Medak District
Andhra Pradesh 502 325

Sarapaka

2. Sarapaka Village
Khammam District
Andhra Pradesh 507 128

Thekkampatty

3. Thekkampatty Village
Vivekanandapuram Post
Mettupalayam Taluk
Coimbatore District
Tamil Nadu 641 113

Tribeni

4. P.O. Chandrahati
Hooghly District
West Bengal 712 504

FOODS FACTORIES
Haridwar

1. Plot No. 1, Sector 11
Integrated Industrial Estate
Haridwar
Uttarakhand 249 403

Ranjangaon

2. Plot No. D-1, MIDC
Ranjangaon
Taluka Shirur
District Pune
Maharashtra 412 220

PERSONAL CARE PRODUCTS FACTORIES
Haridwar

1. Plot No. 1, Sector 11
Integrated Industrial Estate
Haridwar
Uttarakhand 249 403

Manpura

2. Village Manpura
Tehsil Baddi
District Solan
Himachal Pradesh 174 101

CHOUHAL SAAGARS - RURAL SERVICES CENTRES
Amravati

1. Old Survey No. 12/5-12/7
Patwari Halka No. 48
Mouza Degaon
Pargana Nandgaon Peth
Tehsil & District Amravati
Maharashtra 444 901

Badaun

2. Khasra No. 10 & 12/3 (Part)
Village Khunak
Tehsil, Pargana & District Badaun
Uttar Pradesh 243 601

* Operating under 'The Luxury Collection' brand under Licence from Sheraton International, Inc.



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Inspiring Years

Shareholder Information

Bahraich

3. Khasra No. 475-477, 496-Kha, 497-498, 500-Mi, 501-507 & 509 Village Mohammad Nagar Tehsil, Pargana & District Bahraich Uttar Pradesh 271 801

Chandouli

4. Khasra No. 57-62 & 641 Muhabatpur Village Ganj Khwaja Pargana Dhoos Tehsil Sakaldeeha District Chandouli Uttar Pradesh 232 104

Chindwara

5. Khasra No. 16/1, 16/4, 16/5 Patwari Halka No. 34 Village Imaliya Bohata District Chindwara Madhya Pradesh 480 001

Dewas

6. Survey No. 295 & 294/2 Patwari Halka No. 26 Village Lohar Pipliya Tehsil & District Dewas Madhya Pradesh 455 001

Dhar

7. Plot No. 438, Halka No. 13 Village Jaitpura Ahmedabad - Indore Road Dhar Madhya Pradesh 454 001

Gonda

8. Khasra No. 421-424, 427-428, 431, 433-434, 442-446, 451-454, 420 (Part), 447 (Part), 448 (Part) & 457 (Part) Village Haripur Tehsil, Pargana & District Gonda Uttar Pradesh 271 001

Hardoi

9. Khasra No. 658 & 659 Village Korriyan Pargana Gopamau Shahjahanpur Road Tehsil & District Hardoi Uttar Pradesh 241 001

Hathras

10. Khasra No. 21, Village Srinagar Pargana & Tehsil Sasni District Hathras Uttar Pradesh 204 216

Itarsi

11. Survey No. 309/5, 310/2 & 310/3 Halka No. 11 Village Raisalpur Tehsil Itarsi District Hoshangabad Madhya Pradesh 461 111

Jagdishpur

12. Khasra No. 2377-2380 Village Kathura Pargana Jagdishpur Tehsil Musafirkhana District Sultanpur Uttar Pradesh 227 817

Mandsaur

13. Patwari Halka No. 14 Village Azizkhedi Survey No. 30, 31, 32, 33 Tehsil & District Mandsaur Madhya Pradesh 458 001

Mhow

14. Village Gawli Palasia Patwari Halka No. 20 Tehsil Ambedkar Nagar, Mhow District Indore Madhya Pradesh 453 441

Nagda

15. Khasra No. 1393-1394, 1396-1397 Village Padliya Kala, Nagda Junction Tehsil Nagda District Ujjain Madhya Pradesh 456 335

Parbhani

16. Vasmat Road Gate No. 803 Near Water Filter Plant (Assola) Parbhani Maharashtra 431 401

Pilibhit

17. Khasra No. 261 Village Sandiya Mustakil Tehsil, Pargana & District Pilibhit Uttar Pradesh 262 001

Ratlam

18. Survey No. 107/1-107/3 Village Kharakhedi Tehsil & District Ratlam Madhya Pradesh 457 001

Sehore

19. Khasra No. 208-209 Village Rafiqganj Tehsil & District Sehore Madhya Pradesh 466 001

Ujjain

20. Survey No. 433/3, 456 & 458 Patwari Halka No. 19 Village Kamed Tehsil Ghattia, District Ujjain Madhya Pradesh 456 001

Vidisha

21. Survey No. 18 Patwari Halka No. 35 Village Bais Tehsil & District Vidisha Madhya Pradesh 464 001

Wardha

22. Survey No. 151/1 & 151/4 Mouza No. 17, Mouza Inzapur Tehsil & District Wardha Maharashtra 442 001

Washim

23. Survey No. 104 Patwari Halka No. 10 Mouza Zakalwadi, Akola Road Taluka & District Washim Maharashtra 444 505

Yavatmal

24. Bhumapan No. 15/2-H Village Parwa Taluka & District Yavatmal Maharashtra 445 001

LIFESTYLE RETAILING

Design & Technology Centre

Gurgaon

86, Industrial Estate, Phase I
Udyog Vihar
Gurgaon
Haryana 122 016

Wills Lifestyle Stores

Agra

1. ITC Mughal Taj Ganj Agra 282 001
Tel No: 0562-4021700

Ahmedabad

2. Shop No. 3, Time Square Building C. G. Road, Navrangpura Ahmedabad 380 006
Tel No: 079-26402303
3. Shop No. 231-232 Iscon Mega Mall Near Iscon Temple Sarkhej National Highway Ahmedabad 380 054
Tel No: 079-40026304

Amritsar

4. Unit No. GF-07, Ground Floor The Celebration Mall Batala Road Amritsar 143 001
Tel No: 0183-5095820

Aurangabad

5. Unit No. F-50, Plot No. P/80 API Compound, Airport Road MIDC, Chikalthana Aurangabad 431 005
Tel No: 0240-6618187

Bengaluru

6. No. 6, Brigade Road Bengaluru 560 001
Tel No: 080-41123662
7. 664, Binnamangala First Stage, 100 Ft. Road Indira Nagar Bengaluru 560 038
Tel No: 080-41715665
8. ITC Gardenia No. 1, Residency Road Bengaluru 560 025
Tel No: 080-43455301
9. 11th Main, Sri Arcade No. 16 (Old No.17) III Block East, Jayanagar Bengaluru 560 011
Tel No: 080-41211435

Bhopal

10. GF-41, DB City M. P. Nagar Bhopal 462 011
Tel No: 0755-6644244

Bhubaneshwar

11. No. 794, Shaheed Nagar Janpath Bhubaneshwar 751 007
Tel No: 0674-2544386

12. Shop No. 202, Second Floor
Pal Height, Jaidev Vihar
Bhubaneswar 751 006
Tel No: 0674-2361043

Chandigarh

13. SCO 14, Sector 17E
Chandigarh 160 017
Tel No: 0172-6549856

Chennai

14. 19, Ground Floor, Quaiser Tower
Khader Nawaz Khan Road
Nungambakkam
Chennai 600 034
Tel No: 044-28332515
15. Shop No. 6, Ground Floor
Chennai Citi Centre
10 & 11, Dr. Radhakrishna Salai
Chennai 600 004
Tel No: 044-43536214
16. Shop No. 23, Ampa Skyline Mall
N. M. Road, Aminjikarai
Chennai 600 029
Tel No: 044-42082522
17. Shop No. 109, Express Avenue
49, 50L, Whites Road
Royapettah
Chennai 600 014
Tel No: 044-28464431
18. Shop No. 114, Express Avenue
49, 50L, Whites Road
Royapettah
Chennai 600 014
Tel No: 044-28464236

Coimbatore

19. G-24, Brooke Fields Mall
67-71, Krishnasamy Road
Coimbatore 641 001
Tel No: 0422-2255544

Dehradun

20. 52/A, Rajpur Road
Dehradun 248 001
Tel No: 0135-2749941

Ernakulam

21. Ground Floor, No. 40/7182
M. G. Road
Ernakulam 682 035
Tel No: 0484-3918800

Ghaziabad

22. Shop No. G-37, Mahagun
Metro Mall, Plot No. VC-3, Vaishali
Ghaziabad 201 010
Tel No: 0120-6492890

Gurgaon

23. Shop No. 17-20
The Metropolitan
Mehrauli - Gurgaon Road
Gurgaon 122 002
Tel No: 0124-4104444
24. Shop No. G 64 & 65
Ambi Mall, Ambience Island
National Highway No. 8
Gurgaon 122 001
Tel No: 0124-6460667

Guwahati

25. Shop No. A,B,C,E,P
Adam's Plaza
GS Road
Christian Basti
Guwahati 781 005
Tel No: 0361-2349922

Hyderabad

26. Shop No. G 4 & 5
G. S. Chambers
Nagarjuna Circle
Hyderabad 500 082
Tel No: 040-66364700
27. Shop No. 1 & 2
H. No. 3-6-108/2
Kuchkulla House
Himayat Nagar
Hyderabad 500 029
Tel No: 040-64255160
28. Shop No. 11 & 12
Lower Ground Floor
Road No. 1, GVK Mall
Banjara Hills
Hyderabad 500 034
Tel No: 040-44767660

Indore

29. Shop No. 11, Ground Floor
C-21 Mall
Plot No. 94-104 & 300-303
Scheme No. 54
A. B. Road
Indore 452 010
Tel No: 0731-4095717

Jaipur

30. Gulab Niwas
M. I. Road
Jaipur 302 001
Tel No: 0141-2365017
31. Shop No. G23-25
Triton The Mega Mall
Jhotwara Road
Near Chomu Pulia
Jaipur 302 012
Tel No: 0141-5156731

Jalandhar

32. GF-18, Viva Collage Mall
G. T. Road
Jalandhar 144 005
Tel No: 0181-3053222

Jammu

33. 5 & 6 Residency Road
Jammu 180 001
Tel No: 0191-2573153

Kolkata

34. 19B, Shakespeare Sarani
Kolkata 700 071
Tel No: 033-22826102
35. C-008 & C-010, City Centre
Block-DC, Sector 1
Salt Lake City
Kolkata 700 064
Tel No: 033-23589152
36. Shop No. S026
South City Mall
375, Prince Anwar Shah Road
Kolkata 700 068
Tel No: 033-40072206

37. Tollygunge Club
120, Deshapran Sasmal Road
Kolkata 700 033
Tel No: 033-24732316

Kanpur

38. Shop No. 8, 1st Floor
Zsquare Mall
16/113, M. G. Marg
Bada Choraha
Kanpur 208 001
Tel No: 0512-2302975

Lucknow

39. Shop No. 2108
B-1, First Floor
Fun Republic Mall
Gomti Nagar
Lucknow 226 010
Tel No: 0522-4060666
40. Shop No. 25, Sahara Ganj
Hazrat Ganj, Shah Nazaf Road
Lucknow 226 001
Tel No: 0522-3062555
41. F-08, First Floor
Phoenix United Mall
Alambagh
Lucknow 226 005
Tel No: 0522-3295388

Ludhiana

42. 85/4A, The Mall
Ludhiana 141 001
Tel No: 0161-2441423
43. Shop No. 44-45, 50-51
First Floor, The Westend Mall
Ferozpur Road
Ludhiana 141 001
Tel No: 0161-4644436

Mumbai / Thane

44. Shop No. 2, 3 & 32
Ruki Mahal Co-operative
Housing Society Ltd.
Colaba
Mumbai 400 005
Tel No: 022-22818261
45. G-24, Inorbit Mall
Plot No. 39/1, Sector 30 A
Vashi
Navi Mumbai 400 705
Tel No: 022-65251162
46. F-8 & 9, Inorbit Mall
MindSpace, Malad Link Road
Malad (West)
Mumbai 400 064
Tel No: 022-40032086
47. Unit No. 10, SSP Building
Nirmal Lifestyle
LBS Marg, Mulund (West)
Mumbai 400 080
Tel No: 022-66490407
48. Unit No. 4 & 5
Skyzone Level 1, Block 2
Phoenix Mills Compound
462, Senapati Bapat Marg
Lower Parel
Mumbai 400 013
Tel No: 022-40040604



100
Inspiring Years

Shareholder Information

49. Shop No. G11, Mega Mall
Malad Linking Road
Oshiwara, Andheri (West)
Mumbai 400 104
Tel No: 022-40167330
50. F21 & 22, Korum Mall
Mangal Pandey Road
Eastern Express Highway
District Thane (West) 400 606
Tel No: 022-25417474
51. Shop No. F 34
Oberoi Mall, Goregaon (East)
Mumbai 400 063
Tel No: 022-28432127

Nagpur

52. Jagat Millennium
Amravati Road
Dharampeth
Nagpur 440 014
Tel No: 0712-6647192

Nashik

53. UG-Shop No. 7, City Centre Mall
Lawate Nagar, Untwadi
Nashik 422 002
Tel No: 0253-2232172

New Delhi

54. F-41, South Extension - I
New Delhi 110 049
Tel No: 011-41648524
55. Plot No. 1B3, Citi Centre Mall
Sector 10, Twin District Centre 1
Rohini
New Delhi 110 085
Tel No: 011-64640766
56. Shop No. 033, First Floor
Pacific Mall
Subhash Nagar
New Delhi 110 018
Tel No: 011-64707472
57. E-2, Inner Circle
Connaught Place
New Delhi 110 001
Tel No: 011-64717773
58. M-12, Greater Kailash - I
New Delhi 110 048
Tel No: 011-29232555
59. ITC Maurya
Sardar Patel Marg
Diplomatic Enclave
New Delhi 110 021
Tel No: 011-42099200
60. Shop No. GF 10 & 11
TDI Mall, Plot No.11
Shivaji Place
Rajouri Garden
New Delhi 110 027
Tel No: 011-25105150
61. Select Citywalk, G 3 & 4
Ground Floor
Plot No. A3
District Centre Saket
New Delhi 110 017
Tel No: 011-42658267

Noida

62. Shop No. G 32, Unitech Mall
Noida Amusement Park
Sector 38A, Great India Place
Noida 201 301
Tel No: 0120-2458992
63. F-14, Sector 18
Noida 201 301
Tel No: 0120-6491802

Panjim

64. 3293, M. G. Road
Panjim 403 001
Tel No: 0832-6641222

Pune

65. 1204/22, Ground Floor
Shivaji Nagar
Junglee Maharaj Road
Pune 411 004
Tel No: 020-66019401
66. 11, Moledina Road
Pune 411 001
Tel No: 020-26121222

Raipur

67. Unit No. 12, City Mall 36
G. E. Road, NH 06
Raipur 492 001
Tel No: 0771-6454545

Ranchi

68. Shop No. 1
Eastern Block of Second Floor
GEL Church-Commercial Complex
Main Building, Main Road
Ranchi 834 001
Tel No: 0651-2330909

Siliguri

69. Shop No. 20 & 21
Lower Ground Floor
Cosmos Mall, Sevoke Road
Siliguri 734 001
Tel No: 0353-2545254

Surat

70. Shop No. 312 & 313
Second Floor
Iscon Prozone Mall
Domas Road
Surat 395 007
Tel No: 0261-6454599

Vadodara

71. Shop No. 42-44
Siddharth Complex
R. C. Dutt Road, Alkapuri
Vadodara 390 005
Tel No: 0265-2325756
72. Centre Square Mall
Near Genda Circle
Sarabhai Road, Wadi-Wadi
Vadodara 390 007
Tel No: 0265-6453740

Visakhapatnam

73. Shop No.1, Rednam Manor
Dwarka Nagar, Near Diamond Park
Visakhapatnam 530 016
Tel No: 0891-2702881
74. The Landmark, Shop No. G-4
Block No. 9, Waltair Road
Waltair Uplands
Visakhapatnam 530 019
Tel No: 0891-6645672

John Players Stores*

Bengaluru

75. No. 12/29, Gentry Plaza
11th Main, 4th Block
Jayanagar
Bengaluru 560 011
Tel No: 080-41103337
76. Shop No. 8-9, Total Mall
Madiwala
Bengaluru 560 068
Tel No: 080-41730902
77. 174, Brigade Road
Bengaluru 560 001
Tel No: 080-41512823
78. Shop No. 383, 2nd Main Road
Sampige Road
Malleswaram
Bengaluru 560 003
Tel No: 080-42199528
79. Shop No.1, Total Mall
Sarjapur Road
Bengaluru 560 037
Tel No: 080-41486573

Chennai

80. Shop No. 68 (Old No. 89)
Sir Thygaraya Road
Pondy Bazaar, T. Nagar
Chennai 600 017
Tel No: 044-43502651
81. Shop No. 129A
Spencer Plaza, Phase III
First Floor, 769, Anna Salai
Chennai 600 002
Tel No: 044-28492449
82. Shop No. 145, AA Block
Third Avenue, Anna Nagar
Chennai 600 040
Tel No: 044-42170007
83. No. 3/109, 100 Feet Road
Velacherry
Chennai 600 042
Tel No: 044-22447565
84. PC 5, Bazaar Road
Collector Nagar, Mogapair East
Chennai 600 037
Tel No: 044-43550425
85. Shop No. 141, Plot No. 616
LB Road, Thiruvamyur
Chennai 600 020
Tel No: 044-42117806

Hyderabad

86. Shop No. 211, Second Floor
City Centre
Banjara Hills
Hyderabad 500 034
Tel No: 040-66662221
87. Shop No. 16-11-704/5/A/9 & 10
Opp. Kala Niketan
Dilsukhnagar
Hyderabad 500 060
Tel No: 040-66562102
88. Shop No. 1, MIG No. 329
Main Road, Dr. A. S. Rao Nagar
Hyderabad 500 062
Tel No: 09247070250

89. D.No. 3-6-138/5 & 6
Papalal Chambers, Main Road
Himayat Nagar
Hyderabad 500 029
Tel No: 040-42203175
- Kolkata**
90. 25B, Camac Street
Kolkata 700 016
Tel No: 033-22896244
91. 6/1, Lindsay Street
Kolkata 700 087
Tel No: 033-22497887
92. 200/2C, Rashbehari Avenue
Gariahat
Kolkata 700 029
Tel No: 033-24664928
93. 8, Brahma Samaj Road
Behala
Kolkata 700 034
Tel No: 033-24989752
94. 97, K. N. C. Road
Barasat
Kolkata 700 124
Tel No: 09830055468
95. 138/1, Bidhan Sarani
Shyam Bazaar
Kolkata 700 004
Tel No: 033-65267891
96. P-12, New Howrah Bridge
Approach Road
Kolkata 700 001
Tel No: 033-22343779
97. P/157/1, CIT Road
Scheme-VII-M, Ultadanga Crossing
Kolkata 700 054
Tel No: 033-65295719
- Mumbai / Thane**
98. 20, Cusrow Bagh
Colaba
Mumbai 400 005
Tel No: 022-22876454
99. Nakshatra Mall
Unit No. 21, 22, 23 & 24
Gokhle Road, Dadar
Mumbai 400 028
Tel No: 022-24360794
100. Shop No. 2 & 2A, First Floor
Akshay Plaza Co-operative Society
Chembur
Mumbai 400 071
Tel No: 022-25290004
101. Shop No. 1-4
Nadiadwala Chawl
SV Road, Opp. Paaneri
Andheri (West)
Mumbai 400 058
Tel No: 022-26203990
102. Shop No. F-23, Centre One
Sector No. 30-A
Near Vashi Railway Station
Navi Mumbai 400 705
Tel No: 022-64481500
103. 107 / 108, First Floor
Little World Mall, Sector 2
Kharghar
Mumbai 410 210
Tel No: 09022949391
104. Shop No. 1, Chandarvakar Lane
Borivali West
Mumbai 400 092
Tel No: 022-28946880
105. Shop No. 4, Ground Floor
Eternity Mall
Near Eastern Expressway
Tin Hath Naka
District Thane (West) 400 601
Tel No: 022-25801526
106. Shop No. 1
Martuvaibhav Naugar
Vasai
District Thane (West) 401 202
Tel No: 0250-2335477
107. Shop No. 9, Pratik Avenue
Nehru Road
Vile Parle (East)
Mumbai 400 057
Tel No: 022-26136111
108. Shop No. 21 & 25 G/F
Kasturi Plaza Shopping Centre
Manpada Road
Dombivli (East)
Mumbai 421 201
Tel No: 0251-2863932
- New Delhi / NCR**
109. D-35, Lajpat Nagar
Central Market - II
New Delhi 110 024
Tel No: 011-29830440
110. E-149, Kamla Nagar
New Delhi 110 007
Tel No: 011-47036020
111. Shop No. 7/2, West Patel Nagar
New Delhi 110 008
Tel No: 011-25889043
112. F-16, District Centre
Janak Place, Janakpuri
New Delhi 110 058
Tel No: 011-25618031
113. G-54, Laxmi Nagar
Vikas Marg
New Delhi 110 092
Tel No: 011-22542495
114. Shop No. FF 101 & 102
Plot No. 12, V3S, Laxmi Nagar
District Centre
New Delhi 110 092
Tel No: 011-22446327
115. 13/29-30, Rachna Building
Ajmal Khan Road
Karol Bagh
New Delhi 110 005
Tel No: 011-25810440
116. Shop No. 188
Sarojini Nagar Market
New Delhi 110 023
Tel No: 011-24676188
117. G-4, Bhagwati Plaza
Plot No.12, Sector 5
Dwarka
New Delhi 110 075
Tel No: 011-45700997
118. Shop No. FF-12, 2nd Floor
MGF City Square
Rajouri Garden
New Delhi 110 027
Tel No: 011-47131809
119. E-2/5, Ground Floor
Malviya Nagar, Main Road
New Delhi 110 017
Tel No: 011-46108386
120. D-12/201, Sector - 8
Rohini
New Delhi 110 085
Tel No: 011-27941274
121. FF-33, First Floor, MGF Mall
The Metropolitan
Mehrauli - Gurgaon Road
Gurgaon 122 002
Tel No: 0124-4379101
122. Shop No. 4-6, Arjun Plaza
Jagat Farm, Gamma - 1
Greater Noida 201 301
Tel No: 0120-2322563
123. Shop No. F-6, First Floor
Ansal Crown Plaza
Sector 15A
Faridabad 121 001
Tel No: 0129-4014077
124. P-16, Pandav Nagar
Mayur Vihar Phase - 1
New Delhi 110 091
Tel No: 011-22759456
125. SRS Multiplex
Sector 12, Main Mathura Road
Faridabad 121 007
Tel No: 0129-4090100
126. 24, Gyan Deep Building
Chaudhary More
Ghaziabad 201 002
Tel No: 0120-4112376
127. Shop No. 30
Mahagun Metro Mall
Vaishali
Ghaziabad 201 305
Tel No: 0120-4287684
128. 17, New Gandhi Nagar
Ghaziabad 201 001
Tel No: 0120-4316713
129. Shop No. AG-84, Etan Floor
Ansal Plaza
Greater Noida 201 308
Tel No: 0120-4205024

* In addition to the above, there are over 225 John Players Stores spread across the country in other cities / towns.



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Inspiring Years

Shareholder Referencer

Unclaimed Dividend

Unclaimed dividend for the years prior to and including the financial year 2002-03 has been transferred to the General Revenue Account of the Central Government / the Investor Education and Protection Fund established by the Central Government (IEPF), as applicable.

Shareholders who have not encashed their dividend warrants relating to financial year(s) up to and including 1993-94 may claim such dividend (transferred to the General Revenue Account) from the Registrar of Companies, West Bengal, Government of India, Nizam Palace, II MSO Building, 2nd Floor, 234/4 A.J.C. Bose Road, Kolkata 700 020, by applying in the prescribed form. This form can be downloaded from the Company's corporate website www.itcportal.com under the section 'Investor Relations' or can be furnished by the Investor Service Centre of the Company (ISC) on request.

The dividend for the undernoted years, if remaining unclaimed for 7 years, will be statutorily transferred by the Company to IEPF in accordance with the schedule given below. Communication has been sent by the Company to the concerned Shareholders advising them to write to ISC with respect to their unclaimed dividend. Attention is drawn that the unclaimed dividend for the financial year 2003-04, pertaining to both ITC Limited and erstwhile ITC Hotels Limited are due for transfer to IEPF on 4th September, 2011 and 18th August, 2011, respectively.

Once unclaimed dividend is transferred to IEPF, no claim shall lie in respect thereof.

ITC Limited

Financial Year	Dividend Identification No.	Date of Declaration of Dividend	Total Dividend (₹)	Unclaimed Dividend as on 31/03/2011		Due for transfer to IEPF on
				(₹)	%	
2003-04	74th	30th July, 2004	4,95,35,77,020.00	2,57,78,280.00	0.52	4th September, 2011*
2004-05	75th	29th July, 2005	7,73,24,56,356.00	3,98,03,194.00	0.51	3rd September, 2012
2005-06	76th	21st July, 2006	9,95,12,91,267.00	5,47,83,609.00	0.55	26th August, 2013
2006-07	77th	27th July, 2007	11,66,29,29,029.00	7,29,75,577.00	0.63	1st September, 2014
2007-08	78th	30th July, 2008	13,19,01,73,540.00	7,89,18,235.00	0.60	4th September, 2015
2008-09	79th	24th July, 2009	13,96,53,10,312.00	8,67,08,611.00	0.62	29th August, 2016
2009-10	80th	23rd July, 2010	38,18,17,67,900.00	24,03,47,980.00	0.63	29th August, 2017

* It will not be possible to entertain any claim received by ISC after 2nd September, 2011.

Erstwhile ITC Hotels Limited

Financial Year	Date of Declaration of Dividend	Total Dividend (₹)	Unclaimed Dividend as on 31/03/2011		Due for transfer to IEPF on
			(₹)	%	
2003-04	14th July, 2004	6,04,32,984.00	6,59,370.00	1.09	18th August, 2011*

* It will not be possible to entertain any claim received by ISC after 17th August, 2011.

Bank Details

Shareholders holding shares in the physical form are requested to notify / send the following to ISC to facilitate better servicing:

- any change in their address / mandate / bank details / email address, and
- particulars of the bank account in which they wish their dividend to be credited, in case the same have not been furnished earlier.

Shareholders are advised that respective bank details as furnished by them or by NSDL / CDSL to the Company, for shares held in the physical form and in the dematerialised form respectively, will be printed on the dividend warrants as a measure of protection against fraudulent encashment.

In the event Shareholders wish to receive dividend in a bank account other than the one specified by them while opening their Depository Account, they may advise the same to their Depository Participants.

Permanent Account Number (PAN)

Shareholders holding shares in the physical form are advised that SEBI has made it mandatory that copy of PAN Card is to be furnished in the following cases:

- i) Transferees' PAN Cards for transfer of shares,
- ii) Surviving joint holders' PAN Cards for deletion of name of deceased shareholder,
- iii) Legal heirs' PAN Cards for transmission of shares, and
- iv) Joint holders' PAN Cards for transposition of shares.

Remittance of Dividend through National Electronic Clearing Service (NECS)

The Company provides the facility for remittance of dividend to the Shareholders through NECS. This facility can be availed by Shareholders across the country provided they maintain accounts with those branches of the banks which have implemented the Core Banking System (CBS) and participated in the NECS facility extended by the Reserve Bank of India.

Shareholders who have not availed the NECS facility so far and wish to avail the same may –

For shares held in Dematerialised Form –

- Have their new bank account number under CBS updated with their respective Depository Participants (DPs).

For shares held in Physical Form –

- Send their NECS mandate in the prescribed form to the Company, which can be downloaded from the Company's corporate website www.itcportal.com under the section 'Investor Relations' or can be furnished by ISC on request.

Nomination Facility

Shareholders who hold shares in the physical form and wish to make any nomination / change nomination made earlier in respect of their shareholding in the Company, may submit to ISC the prescribed Form 2B. This Form can be downloaded from the Company's corporate website www.itcportal.com under the section 'Investor Relations' or can be furnished by ISC on request.

Depository Services

Shareholders may write to the respective Depository or to ISC for guidance on depository services.

Address for Correspondence with Depositories

National Securities Depository Limited
Trade World, 'A' Wing, 4th Floor
Kamala Mills Compound
Senapati Bapat Marg, Lower Parel
Mumbai 400 013

Telephone no. : 022-2499 4200
Facsimile no. : 022-2497 6351
e-mail : info@nsdl.co.in
website : www.nsdl.co.in

Central Depository Services (India) Limited
Phiroze Jeejeebhoy Towers, 17th Floor
Dalal Street, Fort
Mumbai 400 001

Telephone no. : 022-2272 3333
Facsimile no. : 022-2272 3199
e-mail : investors@cdslindia.com
website : www.cdslindia.com

Address for Correspondence with ISC

Investor Service Centre
ITC Limited
37 Jawaharlal Nehru Road
Kolkata 700 071
India

Telephone nos. : 033-2288 6426 / 2288 0034
Facsimile no. : 033-2288 2358
e-mail : isc@itc.in
website : www.itcportal.com

Shareholders holding shares in the dematerialised form should address their correspondence to their respective DPs, other than for dividend and Report and Accounts which should be addressed to ISC.

In all correspondence with ISC, to facilitate prompt response, account numbers / DP ID & Client ID numbers are required to be furnished. Shareholders are requested to also provide their e-mail addresses and telephone / fax numbers.